

Safety Tips

Porcelain Products: Porcelain products can cause serious injury when broken and placed out for collection. If you do have a porcelain product, such as a toilet, sink or tub, and it is broken, please beware and take adequate precaution. Whenever possible, please tape cardboard over the sharp edges and mark accordingly.

Broken Glass: If you need to dispose of broken glass, please wrap in several layers of newspaper and mark "Broken Glass Enclosed." *Please never place broken glass or other sharp objects in plastic bags.

Travel Tips: We all share the roadways we travel. Please be extremely careful when approaching one of our trucks, slow down and expect the unexpected. The safety of our employees, customers and the general public is of the utmost importance. We have a zero tolerance for unsafe acts by our employees. If you experience any difficulties, please call our **Customer Care Center at 1.844.GO.GFLUSA (1.844.464.3587)**.

Latex Paint

Latex paint can be disposed of with your regular household trash. Before you set it out at the point of collection, there are several things to consider. If you only have a small amount of paint left, you can allow it to dry out. Find an area protected from children, pets and the weather but with adequate ventilation. Remove the lid and allow the paint to dry. This works well for small quantities, such as an inch or two. When the paint is thoroughly dry, the remaining hardened material can be set alongside your household solid waste. Please leave the lid off so we can see the paint has hardened. For large quantities or partially full cans, you can mix in equal amounts of absorbent material such as sand, oil dry or cat litter to solidify the paint prior to collection and disposal. Please remember: Do not dump paint or any other type of hazardous chemicals on the ground or down a storm drain or sanitary sewer when it can travel directly to surface and/or ground water or any waterway.

Unacceptable Items

We will not accept any hazardous chemical that the USEPA considers dangerous and that can catch fire, react or explode when mixed with other substances or if it is corrosive or toxic. This may include: ammunition, antifreeze, fire extinguishers, gasoline, lacquer, oils, propane tanks, or any other product labeled dangerous, flammable combustible, poisonous or corrosive.

Please do not dispose of hazardous chemicals with your regular household trash. Liquid, powder and/or granular substances, when placed in a plastic bag, can explode, burn or spray when it is compacted into our vehicles or mix with other products and cause serious injury and even fatalities. Please read all directions and precautions prior to use. Whenever you need to discard containers and/or products leftover, please read all warnings and dispose of according to the manufactures recommendations.

Note: Other items that we are unable to collect are cars or car parts, motorcycles, snowmobiles, farm equipment, boats or boat parts, motors, dirt or concrete.

CLIP and SAVE

A summary of commonly enforced ordinances for the health and safety of our residents.

If clarification is needed on any of these items, please consult the City of Southgate ordinance book which is available online or in the clerk's office

TRASH PICKUP AND STORAGE ORDINANCES

- Effective April 3, 2017, all trash must be placed in the GFL trash carts. Loose trash bags will not be picked up and must be in the cart for removal.
- Trash carts, recyclable carts and bulk trash items shall be placed at curb no earlier than 4:00 p.m. the afternoon before your trash day and carts must be removed from the curb by 8:00 a.m. the following day.
- Store all trash and recyclable carts in the rear or side yard in a place which is out of view from the street.

OTHER SEASONAL ORDINANCES

- Grass length must be kept at 8" or less.
- Grass clippings and leaves must be disposed of in paper yard waste bags or compose cans. Please do not leave grass clippings or rake leaves into the street which can interfere with our storm sewers.
- Firewood must be stored in the rear yard at least 12 inches off the ground.
- Birdfeeders must be off the ground – do not spread loose seeds on the ground.
- Snow and ice must be removed from public sidewalks within 12 hours of the end of the weather event during the daytime. If the event occurs during the nighttime hours, removal must occur no later than 6:00 p.m.

Rodent Issues or complaints? Please call Code Enforcement at 734.258.3036 or email codeenforcement@ci.southgate.mi.us.

IN THIS ISSUE

- **GFL Environmental USA is now the City of Southgate solid waste provider**
- **Introduction to GFL Environmental USA**
- **New Program-Large wheeled carts coming to Southgate for household solid waste**
- **Holiday Schedule**
- **Essential Services**

In closing, we would like to thank you for allowing GFL Environmental USA Inc. the opportunity to become a part of your community. All of us at GFL are looking forward to a long and valued relationship with the City of Southgate. We hope that you find the information we have provided is helpful in establishing a safe and efficient solid waste program. **Should you have any questions or need additional information, please contact our Customer Care Center at 1.844.GO.GFLUSA (1.844.464.3587), Monday through Friday, between 7 a.m. and 5 p.m. or visit www.gflusa.com.**

Thank you.
Have a safe and enjoyable spring season,

GFL Environmental USA inc.



Holiday Schedule

GFL Environmental USA observes the following holidays:

NEW YEARS DAY January 1st	MEMORIAL DAY Last Monday in May	INDEPENDENCE DAY July 4th
LABOR DAY First Monday of September	THANKSGIVING DAY Fourth Thursday of November	CHRISTMAS DAY December 25th

Please remember that if a holiday falls on a weekday, your scheduled service day will be delayed by one day. Regular collection will resume the following week.



City of Southgate Solid Waste Program Update

Spring 2017

Dear City of Southgate Resident:

Welcome to GFL Environmental USA Inc. (GFL), a fully integrated waste management company providing residential collection and disposal, yard waste, large bulky waste, and recycling collection and processing. To assist you during this transition period to large wheeled carts, we have made available pertinent information which outlines all the services you presently have and new features that may interest and benefit residents. Please keep this information in a convenient location. **If you should have any questions or need additional information, please contact GFL's Customer Care Center at 1.844.GO.GFLUSA (1.844.464.3587), Monday through Friday, between 7 a.m. and 5 p.m.**

Service Days:

Please be aware that your present collection day was not changed. GFL will continue to collect your household solid waste, recycling, yard waste and large bulky waste on the same day you presently are receiving service.

All items for pickup (including trash, recycling and yard waste) must be out by 7 a.m.

Household Waste Solid Waste-New Program

Southgate residents will begin universal use of 96-gallon or 64-gallon refuse containers starting April 3, 2017.

- **96-gallon or 64-gallon refuse containers are medium green with hinged lids & wheels with the City of Southgate's logo stamped on both sides.**

In an effort to keep our city neat and clean, and improve the quality of your collection services, we are moving to a new roll out cart system. A 96 or 64-gallon trash cart will be delivered to your home starting the last week of March 2017 with assembly and delivery being completed within 7 working days. The new cart will be placed at the edge of your property by the driveway. Please start using your new trash cart as soon as it's delivered to your home. We recommend that garbage and loose debris be contained in plastic bags to eliminate odors, spills and, rodents. Also, please keep lids closed at all times to help keep our community litter free. Each cart has a serial number and will be assigned to a specific street address and owned by the City of Southgate. Please place household solid waste out in your new cart by 7:00 a.m. To provide a safe environment in every neighborhood, please remove containers from the collection point as soon as possible following collection. To eliminate spillage and possible injury, please do not overload containers. Weight limit on 96-gallon carts should not exceed 225 pounds and 64-gallon carts should not exceed 175 pounds.

If you require an additional trash cart, they can be purchased from GFL's Customer Care Center at 1.844.GO.GFLUSA (1.844.464.3587), Monday through Friday, between 7 a.m. and 5 p.m.



Green Today. Green For Life.

GFLUSA.com

Recycling Program

Please continue to place your recycling cart out for collection on your regular scheduled day by 7:00 am. Recyclables will be collected by a separate vehicle and should be placed separate from your household waste, bulky items and yard waste. Products that will be collected include rinsed food and beverage cans, glass bottles or jars, #1 through #7 plastic containers, newspapers, glossy ads, magazines, junk mail, catalogs, office paper and plain box board. Large corrugated cardboard must be flattened to 2'x 2' or smaller prior to collection.

Please try to rinse containers and cans prior to placing in your bin. Plastic containers that contained petroleum products cannot be recycled at this time.

Excess newspapers can be put in paper bags and placed on top of your recycling container for collection. Please place recycling containers out for collection when fully loaded.

What can I put in my recycle cart?

- Plastics – containers with codes 1 through 7
- Clear & colored glass
- Metal
- Paper milk or juice cartons
- Paper, phone books, magazines and brown paper bags
- Cardboard – cut into 2'x 2' pieces and tied in bundles
- Paper board and box board (i.e. cereal, tissue, shoe box) - flattened and stuffed in biggest box or bundled

What isn't recyclable?

- Packing materials
- Garbage
- Propane Tanks
- Paint cans
- Medical Waste
- Flammable liquids
- Household cleaners
- Dry or liquid chemicals
- Wood items
- Household Batteries
- Grocery Bags

Note: additional recycling carts are available for purchase through GFL for \$75 each. Please contact our Customer Care Center at 1.844.GO.GFLUSA (1.844.464.3587)

Yard Waste

Yard waste collection will continue to be part of your solid waste program on your regular scheduled service day. Yard waste will be collected in a separate truck and will be available April 3rd through December 15th of each year. Please set out your yard waste by 7:00 A.M. and place separate from your household solid waste, recycling and bulky waste.

Yard waste includes: Garden waste, leaves, lawn cuttings, shrubs & tree trimmings/pruning waste. Yard waste will be collected in up to 32-35 gallon plastic or metal containers marked "yard waste" and/or biodegradable yard waste paper bags. Please keep in the mind the weight restrictions on containers is 60 pounds per container and contents.

FYI: *Brush and tree limbs larger than 2 inches in diameter and bundled will be collected with the trash. Bundles should not exceed 4 feet in length, 18 inches in diameter and 60 pounds in weight. Please tie with heavy twine or rope.*

Bulky Waste – Appliances & Furniture

The collection of large bulky waste, such as appliances and furniture, will also continue to be part of your solid waste program. You may set out large bulky items on your regular scheduled service day for collection. Please place large bulky items out by 7:00 am and place separate from other products for collection. Large items may include: washers, dryers, freezers, refrigerators, air conditioners, hot water tanks, stoves, microwaves, couches, chairs, tables, dressers and other large items.

FYI: *Please remove the doors and racks from refrigerators and freezers prior to setting out for collection. Also, it is the contractors' responsibility to make sure Freon is extracted per current environmental standards.*

Medical Sharps

Self-administering of doctor prescribed medication at home sometimes leaves the homeowner with a disposal issue if the treatment requires the use of syringes with disposal needles or lancets (commonly referred to as medical sharps). Please check with your doctor prior to using any medical sharps for their safe disposal. If you ever need to dispose of medical sharps with your household trash, please place them in a puncture-proof container (such as a coffee can), tape the lid on and mark accordingly. Please keep in mind that medical sharps are not recyclable and should not be placed in your recycling container.

Not considered yard waste:

- Dirt
- Sod
- Large stumps
- Sand
- Gravel
- Animal feces
- Dead animals



CART PLACEMENT GUIDELINES



Dear City of Southgate Resident,

Last November, the City entered into an agreement with Green for Life (GFL) for residential rubbish collection. Along with this change, the City will provide a green trash container for automated collection.

For clarification, carts must be placed between the sidewalk and the street no more than two feet away from the curb.

You may place them in the approach/apron of the driveway or on the grass in the easement/boulevard. The new garbage trucks have a mechanical arm that picks up and empties the containers. Therefore, make sure that the vertical clearance is at least 15 feet, so the truck can operate without any obstructions (such as a tree).

Thank you for working with us!
GFL Team

CARTS MUST BE PLACED BETWEEN THE SIDEWALK AND THE STREET NO MORE THAN TWO FEET AWAY FROM THE CURB.

If you are experiencing any issues please contact GFL at 844.464.3587 for assistance. Deficiencies with your new cart will result in the cart being replaced.

IMPORTANT SOUTHGATE WASTE PROGRAM IMPROVEMENTS

City of Southgate residents will begin universal use of trash carts starting April 3, 2017.

The new heavy duty 96-gallon trash containers are medium green in color with medium green hinged lids and large wheels. Residents who opted out of the 96-gallon cart will receive the smaller 64-gallon size.

Please Read Carefully

Dear City of Southgate Resident:

In an effort to keep our City neat and clean, residents will be receiving a medium green 96-gallon refuse cart, or a 64-gallon medium green trash cart if ordered through the city as part of the City's refuse hauling contract with GFL Environmental USA Inc. (GFL).

The last week of March 2017, delivery of either cart will begin. Upon delivery, residents are required to start utilizing the new container for trash removal. The carts are assigned to each individual property within Southgate and have a serial number that will be coded to each address upon delivery. Carts will be the property of the City of Southgate and must remain at the property. Store your can in the rear yard or side yard in a place which is out of view from the street.

Please see the diagrams on the Guidelines for Cart Placement showing how carts should be set out for collection. Thank you for helping us improve our solid waste program.

Frequently Asked Questions

1. What can I put in the new trash cart? Regular household garbage.

2. Should I place garbage in plastic bags before placing it in the refuse cart? YES. Bags are required to eliminate odors, spills and rodents. Please keep lids closed at all times to help keep our community litter-free.

3. What should I do if my cart does not hold my normal weekly trash? If you consistently cannot fit all your weekly trash bags in one cart, a second cart will have to be purchased.

4. How can I purchase a second refuse or recycling cart? Please call GFL at 844.464.3587. Cost per 96-gallon cart is \$75.00. Cost per 64-gallon cart is \$65.

5. Can I put yard waste into my refuse cart? NO. Yard waste will continue to be collected separately, in paper compost bags or 32-35 gallon cans with a 60 pound weight limit marked YARD WASTE.

6. Can I put "Bulky Waste" into my refuse cart? NO. Bulk waste, such as appliances and furniture, will continue to be collected separately.

7. How early can I put my refuse cart out for collection? It must be out by 7:00 a.m. the day of collection, but no earlier than 4:00 p.m. the preceding evening.

8. Where should I place my refuse cart for collection? Please see the diagrams on the Guidelines for Cart Placement showing how carts should be set out for collection. If you live along a major thoroughfare where no parking is allowed in the street, such as Northline or Eureka, place it on the edge of your property near the curb.

9. What should I do with my old trash containers? You could use them for additional yard waste containers or for storage. If you want them to be picked up as trash, please put a sign on them that clearly says: "Please take can as garbage"

10. Will I be billed for this new trash cart? NO. The City owns the trash and recycling carts and there will not be a separate fee to the residents for the initial new cart.

11. What if I have a problem with my new cart? The new refuse & recycling carts have a ten year warranty. If you experience any issues please contact GFL at 844.464.3587 for assistance. Deficiencies with your new cart will result in the cart being repaired or replaced.



Billing Address
P.O. Box 554759
Detroit, MI 48255-4759

844.GO.GFLUSA
GFLUSA.com